

- Don't make direct eye contact (the dog will read your eye contact as a threat or challenge, and neither is good news)
- Don't think you need to dominate or show the animal "you're boss" (this only makes the bossy dogs angry and the fearful dogs defensive be-neutral)
- Don't go in the cage/run with a dog who still has his food bowl or who is eating
- Don't put your face near a dog's face
- Don't grab or pull a dog by his collar or scruff to move him
- If a dog gets loose in the kennels, use a leash to catch him, if he's fence fighting, be extra cautious—noose the dog and slowly pull him away from the other dog (remember arousal and high levels of excitement can trigger aggression)
- Don't punish/discipline, or "correct" a dog, not even by "popping" or "jerking" he leash (you could get "corrected" back with, a bite)
- Try not to use the catchpole on a fearful animal—eep your body language sideways and non-threatening, move slowly and gently, use your lead to keep he dog's head and muzzle away from you

## DOS:

- \* Do use a gentle, steady pressure with the lead, no yanking or sudden pulls
- Be big, be neutral (keep your balance, don't let a dog pull you over)
- \* Do wear non-slip shoes and comfortable clothes with nothing too loose or jangley, tie your hair back, avoid dangling earrings
- \* Be prepared, aware, move deliberately and confidently and gently and slowly
- Do let the dog make first contact and come to you, instead of initiating and going to the dog before he may want you or need you or like you
- \* Love dogs, but respect dogs